

## IN THE SPECIFICATION:

Please amend the Summary of the Invention by adding, at the end of the Summary, the following language derived from Claims 1 and 2 as originally filed:

In one nonlimiting embodiment of the invention a Polarization-Consensus Rating (PC Rating<sup>TM</sup>) is calculated. Advantageously, the Polarization-Consensus Rating is readily recognized by every mathematician in the world. Every schoolboy in the world uses the same numbers, including percentages, so math is a universal language. The Polarization Consensus Rating is an expression composed of two percentages in juxtaposition. The Polarization-Consensus Rating readily conveys meaning quickly and accurately without information overload because 1) summary reports never get bigger, they just get better as more people participate for the process; and 2) the Polarization-Consensus Rating uses statistical universes with a disclaimer clause using an Opinionnaire<sup>TM</sup> and not a random sample. A first indicator (known as a Polarization Rating) in the Polarization-Consensus Rating is a measure of the weight given a question by those participating; while a second indicator, (known as a Consensus Rating) being is the percent positive of those who were polarized. and answered yes. The second indicator excludes those who abstained or objected so it is a measure of the opinion of those persons participating who were polarized. Arranging the data thus, enables the elimination, in a traditional table, of the showing the % yes and % no on any row. Computers, including without limitation those running a program implementing these algorithms known as the "Fast Forum<sup>TM</sup>" program, can reorder all questions by the Polarization Rating. In viewing the reordered results, people only need to look at one number, the Consensus Rating, to deduce the meaning instead of two, and that one number accurately reflects the opinion of every individual proportionately regardless of the number participating.

In a second nonlimiting embodiment, a Converted Polarization-Consensus Rating (CPC Rating<sup>TM</sup>) is calculated based upon responses composed ~~on~~ from a Likert value-scale question



(i.e., “strongly agree”, “agree”, “neutral”, “disagree”, “strongly disagree”) ~~rather than to the simple “yes” or “no” response~~, in which “strongly agree” and “agree” are converted to “yes” and “disagree” and “strongly disagree” are converted to “no” and “neutral” is added to “abstain” and calculated as a PC Rating™ for yes/no answers but converted and printed as a CPC Rating™ in reports generated. The Converted Polarization-Consensus Rating ~~which~~ is a percentage and first order derivative of the number of persons participating who were polarized and answered “strongly agree”, “agree”, “disagree” or “strongly disagree”, adding neutral responses to “abstain”, and then excluding all who abstained or objected, and it is a measure of the weight and opinion given a question by those participating. The Consensus Rating is a second order derivative (i.e., it is the percentage positive of those persons who were polarized and answered yes or no while the Polarization Rating is a first order derivative of the basic data tabulated.

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CUSTOMER NUMBER

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